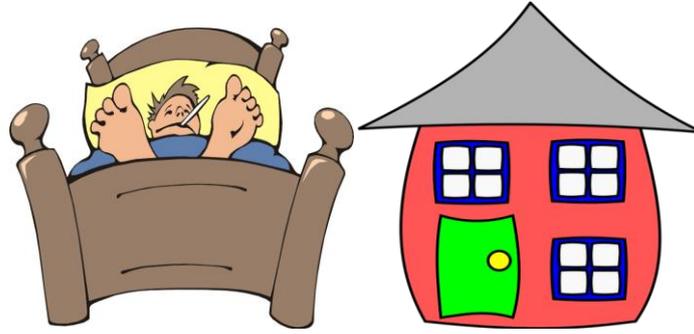


Home Visit Policy



- Doctors see six patients per hour when based in the surgery but can only see one or two patients per hour in a home setting. It is important that valuable Doctor time is maximized for the benefit of all patients.
- Following a three month review of home visits we have noticed that an increasing number of patients are requesting inappropriate or unnecessary visits to the detriment of all patients.
- As you can imagine this is having an adverse impact on services, reducing Doctor availability and lengthening waiting times.
- Calling the Doctor out unnecessarily takes them away from patients, some who have more clinical need.
- You may not be aware that most home consultations can be safely carried out in the surgery.
- In light of our findings and based on the reasonable opinion of your Doctor we can only accept home visit requests for the **following patient groups**:
 - The **terminally ill**
 - The **truly bedbound** patient (confined to one room of the house often with carers attending several times a day)

As a general rule if you are fit enough to attend hospital appointments, your opticians or dentist then you should see the Doctor in the surgery.

Getting to the surgery

A patient may not be well enough to travel by bus or walk, but travel by car can be arranged via relatives, friends or taxi firms. It is not the doctors' responsibility to arrange such transport.

For more information please see our formal home visiting policy on the surgery webpage

Useful transport numbers with wheelchair access
Chariotts community transport scheme
01978312888
Apollo taxis 01978262626
Wrexham and Prestige taxis 01978 357777